

SEAFIELD ARMS WHITEHILLS – COVID POLICY 2021

Firstly, if you intend to visit us here in Whitehills you can be assured of a warm welcome in what we consider to be a very safe and friendly environment.

With regard to Covid and in particular the ever-changing guidelines that are issued by both the U.K. and Scottish Government you can rest assured that here at the Seafield Arms we are implementing all the required measures that are needed in order to help to limit transmission of the virus and to ensure the safety and well-being of our customers and staff.

As guidelines tend to change we cannot issue a “rules and regulations” policy, what we can do is implement what is required on a daily / weekly basis.

Our staff are fully briefed daily on what is required, we respectfully request you adhere to all instructions when you visit us, there will be formal procedures required such as track and trace, face coverings etc, these will be communicated to you upon arrival, please work with us to ensure we all abide by the current rules at the time of visiting.

It is a totally different way of working for us and the same can be said about the experience of our guests whilst here, we aim to make you as relaxed and as comfortable as possible, if during your time with us you have any concerns please do not hesitate to speak with one of our staff.

Enjoy your time here in Whitehills.

IMPORTANT - PLEASE READ BEFORE YOUR VISIT

Please do not come to visit us if you or any of your party are experiencing any symptoms of COVID

All customers must be aware that bookings are subject to current government guidelines and restrictions on bar and restaurant operation.

We are keen for the venue to remain a safe space for our guests and employees to enjoy over the coming months. Please read all of the information below before visiting us.

Entry

All visitors will be required to give their contact details before service commences. Wristbands will be issued once your details are recorded and will be required to be worn whilst on the premises.

Service

We cannot promise any specific table location requests but will do our best to accommodate.

Your Safety

We confirm we have complied with the government's guidance on managing the risk of COVID-19.

Guests contact details will be taken on arrival and stored for 21 days to assist with the government Test and Trace system

All steps have been taken to make sure your visit is as safe and relaxing as possible.

Guests

- While you are here please observe social distancing at all times and stay at your table where possible.
- Please be on time for your table, if early please wait outside the premises.
- We have reduced the number of tables in all areas and spaced all customers 1m or further apart.
- We have provided hand sanitiser at your table and installed hand sanitiser units all around the building, please use them frequently.
- We have carried out full COVID-19 risk assessments and staff training.

Our Operation

- We have additional cleaning, handwashing and hygiene procedures in place according to current government guidelines
- We have taken all reasonable steps to maintain distance in the workplace, working in smaller set teams, again in accordance with current government guidance.
- Where our staff and guests cannot be sufficiently apart, we have done everything practical to manage transmission risk

Staff

- Our team has been fully briefed with current government requirements and are undertaking extreme levels of health and safety procedures to ensure that guests and other staff members are safe.
- All team members have been contacted and assessed for any personal health concerns
- Family health concerns which could impact team members returning for work have been addressed and have been eliminated.
- Arriving for work all team members will be asked about COVID-19 symptoms and are required to immediately sanitise their hands before entering the building.
- The social areas will have a dedicated member of the team present to assess and control the movement of guests each day.
- We will be reducing the number of staff attending each table and staff will spend minimal time at the table when taking orders and delivering food and drinks.
- Scheduled sanitising of all shared surfaces will happen regularly.

Thank you for your time and support.